

Lending Manager – Full Time 35 hours per week minimum

Established in 1971 and based in South West Sydney, The Mac is a member-owned financial organisation that is committed to providing members with a different kind of banking: the special kind where members really do matter. Over 40 years on, we are the local financial institution building trusted relationships with our members and the broader communities within the Macarthur and Wollondilly regions. The Mac is currently looking for a dedicated Lending Manager to join our team.

The responsibilities associated with this role include but are not limited to the following:

Service delivery

- Manage the lending function of The Mac, ensuring full compliance with all legislation, regulation and approved policies and procedures in a timely and efficient manner
- Maintain thorough knowledge of products, services, policies and procedures whilst delivering projected loans growth
- Manage the loans training schedule, ensuring competency of relevant staff

Projects

- Participate in both functional and business-wide projects as required

Relationship Management

- Manage Loans Administration and Branch staff in conjunction with relevant Branch Managers
- Build rapport with Members and ensure prompt and courteous service
- Build profile within the community

Administration and Documentation

- Prepare reports, presentations and recommendations as required
- Review relevant policies and procedures to identify service gaps
- Review loans products to ensure The Mac has products to suit market need
- Comply with all of The Mac's policies and procedures

The skills, experience and attributes we are looking for in the successful candidate are:

Essential

- Minimum 5 years Management experience
- Comprehensive knowledge of end-to-end loan processing for both personal and home loans
- Relevant Industry experience
- Qualifications to meet ASIC requirements of a Responsible Manager
- Current drivers licence

Desirable

- Ultracs Core Banking platform experience

If you feel you are suitable for this role, please send your cover letter and resume to membersolutions@themacccu.com.au by close of business Friday 6th September 2019.